

XANDER FINANCE PRIVATE LIMITED WHISTLE BLOWER POLICY / VIGIL MECHANISM

Date of review: Reviewed in the Board Meeting held on March 27, 2024

1. PREFACE

Xander Finance Private Limited ('the Company') has adopted a Code of Conduct for Directors and all employees ("the Code"), which lays down the principles and standards that should govern the actions of the Company and its employees. Any actual or potential violation of the Code, howsoever insignificant or perceived as such, would be a matter of serious concern for the Company. Such a vigil mechanism shall provide for adequate safeguards against victimization of persons who use such mechanism and also make provision for direct access to the member of the Audit Committee in appropriate or exceptional cases, as the case may be.

Under these circumstances, the Company has established a Vigil Mechanism and formulated a Policy for the same voluntarily.

2. POLICY OBJECTIVES

The Company is committed to adhere to the highest standards of ethical, professional and legal conduct of business operations. To maintain these standards, the Company encourages its Stakeholders ('as defined below') who have concerns about suspected misconduct to come forward and express these concerns without fear of punishment or unfair treatment. A Vigil (Whistle Blower) Mechanism provides a channel to report to the Management concerns about unethical behaviour, actual or suspected fraud or violation of the Codes of Conduct or Policy. The Mechanism provides for adequate safeguards against victimization of Employees and Directors to avail of the mechanism and also provide for direct access to the member of the Audit Committee in exceptional cases.

This neither releases employees from their duty of confidentiality in the course of their work nor can it be used as a route for raising malicious or unfounded allegations against people in authority and / or colleagues in general.

3. SCOPE OF THE POLICY

This Policy covers malpractices and events which have taken place, misuse or abuse of authority, fraud or suspected fraud, violation of Company Rules, manipulations, negligence



causing danger to public health and safety, misappropriation of monies, manipulation of data/records of the Company; financial irregularity including fraud and deliberate error in preparation of financial statements, wastage or misappropriation of Company's funds/ assets and other matters or activity on account of which the interest of the Company is affected and formally reported by Whistle Blowers concerning its employees.

The Policy is applicable to all the Employees, Directors of the Company and other Stakeholders ("stakeholder") such as borrowers, Co-borrowers, Key Partners, Direct Selling Agents, and Vendors etc.

4. DEFINITIONS

- 4.1. "Alleged wrongful conduct" shall mean violation of law, Infringement of Company's rules, misappropriation of monies, actual or suspected fraud, substantial and specific danger to public health and safety or abuse of authority.
- 4.2. "Audit Committee" means a Committee constituted by the Board of Directors of the Company in accordance with Companies Act, 2013.
- 4.3. "**Board**" means the Board of Directors of the Company.
- 4.4. "Company" means the Xander Finance Private Limited and all its Offices.
- 4.5. "Code" means Code of Conduct for Directors and employee adopted by Xander Finance Private Limited
- 4.6. "**Employee**" means all the employees viz. Permanent, Temporary, Full time, Part time, contractual or outsourced and Whole Time Directors of the Company.
- 4.7. "**Protected Disclosure**" means a concern raised by an employee or group of employees of the Company, through a written communication and made in good faith which discloses or demonstrates information about an unethical or improper activity under the title "SCOPE OF THE POLICY" with respect to the Company. It should be factual and not speculative or in the nature of an interpretation / conclusion and should contain as much specific information as possible to allow for proper assessment of the nature and extent of the concern.
- 4.8. "**Subject**" means a person or group of persons against or in relation to whom a Protected Disclosure is made or evidence gathered during the course of an investigation.
- 4.9. "Vigilance and Ethics Committee" means a committee appointed to receive protected disclosures from Whistle Blowers, maintaining records thereof, placing the same before the



Audit Committee for its disposal and informing the Whistle Blower the result thereof.

- 4.10. "Whistle Blower" is an Employee or group of Employees who make a Protected Disclosure under this Policy and also referred in this policy as complainant.
- 4.11. "Stakeholders" ("stakeholder") mean employees, directors, suppliers, vendors, agencies, borrowers, brokers, Direct Selling Agents, and due diligence agencies, lenders including financial institutions, distributors and asset management companies etc.

5. ELIGIBILITY

All Stakeholders of the Company are eligible to make Protected Disclosures under the Policy in relation to matters concerning the Company.

6. RECEIPT AND DISPOSAL OF PROTECTED DISCLOSURES

All Protected Disclosures should be reported in writing or through email by the complainant as soon as possible after the Whistle Blower becomes aware of the same so as to ensure a clear understanding of the issues raised and should either be typed (on email or otherwise) or written in a legible handwriting in English or in Hindi.

The Protected Disclosure should be submitted in a closed and secured envelope (if not emailed) and should be super scribed as "Protected Disclosure under the Whistle Blower policy". Alternatively, the same can also be sent through email with the subject "Protected Disclosure under the Whistle Blower policy". If the complaint is not super scribed and closed as mentioned above, it will not be possible for the Audit Committee to protect the complainant and the Protected Disclosure will be dealt as per a normal disclosure. In order to protect identity of the complainant, the Vigilance and Ethics Committee will not issue any acknowledgement to the complainant(s) and they are advised not to write their name/ address on the envelope nor enter into any further correspondence with the Vigilance and Ethics Committee.

The Vigilance and Ethics Committee shall assure that in case of any further clarification is required they will get in touch with the complainant. However, anonymous / Pseudonymous disclosure shall not be entertained by the Vigilance and Ethics Committee.

All Protected Disclosures should be addressed to the Vigilance and Ethics Committee of the Company and shall be forwarded under a covering letter signed by the complainant. The Vigilance and Ethics Committee shall detach the covering letter bearing the identity of the Whistle Blower and process only the Protected Disclosure.



The contact details of the Vigilance and Ethics Committee is as under: -

Details of Members of Vigilance and Ethics Committee are as under:

Name: Mr. Rohan Sikri, Director

Email ID: Whistleblower@xanderfinance.com

Name: Mr. Rajesh Jogi, Nominee Director Email ID: Whistleblower@xanderfinance.com

Name: Ms. Mansi Gandhi Company Secretary & Compliance Officer

Email ID: Whistleblower@xanderfinance.com

Protected Disclosure against the members of the Vigilance and Ethics Committee should be addressed to the member of the Audit Committee of the Company.

Contact Details of one of the member of the Audit Committee

Name: Mr. Tariq Chinoy

Email ID: tariq_chinoy@xanderfinance.com

Protected Disclosure against the Member of the Audit Committee (as above) should be addressed as under:

Name: Mr. Rohan Sikri

Email ID: rohan sikri@xanderfunds.com

Contact No.: 00 65 6422 4500.

On receipt of the protected disclosure the members of the Vigilance and Ethics Committee/member of the Audit Committee, as the case may be, shall make a record of the Protected Disclosure and also ascertain from the complainant whether he/she was the person who made the protected disclosure or not. He /She shall also carry out initial investigation either directly or by involving any other member of the relevant committee or an outside agency before referring the matter to the Audit Committee of the Company for further appropriate investigation and needful action. The protected disclosure will include:

- a) Brief facts;
- b) Whether the same Protected Disclosure was raised previously by anyone, and if so, the outcome thereof;
- c) Whether the same Protected Disclosure was raised previously on the same subject;
- d) Details of actions taken by member of the Vigilance and Ethics Committee / member of the



Audit Committee for processing the complaint

- e) Findings of the Audit Committee
- f) The recommendations of the Audit Committee/ other action(s).

The Audit Committee, if deems fit, may call for further information or particulars from the complainant.

7. INVESTIGATION

All Protected Disclosures under this policy will be recorded and thoroughly investigated. The Audit Committee may investigate and may at its discretion consider involving any other Officer of the Company and/or an outside agency for the purpose of investigation.

The decision to conduct an investigation is by itself not an accusation and is to be treated as a neutral fact-finding process.

Subject(s) may be informed of the allegations at the outset of a formal investigation and have opportunities for providing their inputs during the investigation.

Subject(s) shall have a duty to co-operate with the Audit Committee or any of the Officers appointed by it in this regard.

Subject(s) have a right to consult with a person or persons of their choice, other than the Vigilance and Ethics Committee members and/or members of the Audit Committee and/or the Whistle Blower.

Subject(s) have a responsibility not to interfere with the investigation. Evidence shall not be withheld, destroyed or tampered with and witness shall not be influenced, coached, threatened or intimidated by the subject(s).

Unless there are compelling reasons not to do so, subject(s) will be given the opportunity to respond to material findings contained in the investigation report. No allegation of wrong doing against a subject(s) shall be considered as maintainable unless there is good evidence in support of the allegation.

Subject(s) have a right to be informed of the outcome of the investigations. If allegations are not sustained, the Subject should be consulted as to whether public disclosure of the investigation results would be in the best interest of the Subject and the Company.

The investigation shall be completed normally within 90 days of the receipt of the Protected Disclosure and is extendable by such period as the Audit Committee deems fit.



8. DECISION AND REPORTING

If an investigation leads the member of the Vigilance and Ethics Committee / member of the Audit Committee to conclude that an improper or unethical act has been committed, the member of the Vigilance and Ethics Committee / member of the Audit Committee shall recommend to the management of the Company to take such disciplinary or corrective action as it may deem fit. It is clarified that any disciplinary or corrective action initiated against the Subject as a result of the findings of an investigation pursuant to this Policy shall adhere to the applicable personnel or staff conduct and disciplinary procedures and as applicable under various laws.

The Vigilance and Ethics Committee shall submit a report to the member of the Audit Committee on a regular basis about all Protected Disclosures referred to him/her since the last report together with the results of investigations, if any.

In case the Subject is the member of the Vigilance and Ethics Committee, the member of the Audit Committee after examining the Protected Disclosure shall forward the protected disclosure to other members of the Audit Committee if deemed fit. The Audit Committee shall appropriately and expeditiously investigate the Protected Disclosure.

If the report of investigation is not to the satisfaction of the complainant, the complainant has the right to report the event to the appropriate legal or investigating agency.

A complainant who makes false allegations of unethical & improper practices or about alleged wrongful conduct of the subject to the Vigilance and Ethics Committee or the Audit Committee shall be subject to appropriate disciplinary action in accordance with the rules, procedures and policies of the Company.

9. SECRECY / CONFIDENTIALITY

The Complainant, Members of the Vigilance and Ethics Committee, Members of Audit Committee, the Subject and everybody involved in the process shall:

- Maintain confidentiality of all matters under this Policy
- Discuss only to the extent or with those persons as required under this policy for completing the process of investigations.
- Not keep the papers unattended anywhere at any time.
- Keep the electronic mails / files under password.

10.PROTECTION FOR WHISLER BLOWER

No unfair treatment will be meted out to a Whistle Blower by virtue of his/ her having reported a



Protected Disclosure under this policy. The Company, as a policy, condemns any kind of discrimination, harassment, victimization or any other unfair employment practice being adopted against Whistle Blowers. Complete protection will, therefore, be given to Whistle Blowers against any unfair practice like retaliation, threat or intimidation of termination / suspension of service, disciplinary action, transfer, demotion, refusal of promotion or the like including any direct or indirect use of authority to obstruct the Whistle Blower's right to continue to perform his / her duties / functions including making further Protected Disclosure. The company will take steps to minimize difficulties, which the Whistle Blower may experience as a result of making the Protected Disclosure. Thus, if the Whistle Blower is required to give evidence in criminal or disciplinary proceedings, the Company will arrange for the Whistle Blower to receive advice about the procedure, etc.

A Whistle Blower may report any violation of the above clause to the member of the Audit Committee, who shall investigate into the same and recommend suitable action to the management.

The identity of the Whistle Blower shall be kept confidential to the extent possible and permitted under law. The identity of the complainant will not be revealed unless he/ she himself / herself has made either his / her details public or disclosed his / her identity to any other office or authority. In the event of the identity of the complainant being disclosed, the Audit Committee is authorized to initiate appropriate action as per regulations/ applicable laws against the person or agency making such disclosure. The identity of the Whistle Blower, if known, shall remain confidential to those persons directly involved in applying this policy, unless the issue requires investigation by law enforcement agencies, in which case members of the organization are subject to subpoena.

Any other Employee assisting in the said investigation shall also be protected to the same extent as the Whistle Blower.

Provided however that the complainant before making a complaint has reasonable belief that an issue exists, and he/she has acted in good faith. Any complaint not made in good faith assessed as such by the Audit Committee shall be viewed seriously and the complainant shall be subject to disciplinary action as per the Rules / certified standing orders of the Company. This policy does not protect an employee from an adverse action taken independent of his/her disclosure of unethical and improper practice etc. unrelated to a disclosure made pursuant to this policy.

11.COMMUNICATION

A Whistle Blower Policy cannot be effective unless it is properly communicated to employees. Employees shall be informed through by publishing the policy on Company's notice board and / or the website of the Company.



12.RETENTION OF DOCUMENTS

All Protected Disclosures in writing or documented along with the results of Investigation relating thereto, shall be retained by the Company for a period of 7 (seven) years or such other period as specified by any other law in force, whichever is more.

13.ADMINISTRATION AND REVIEW OF THE POLICY

The Compliance Officer shall be responsible for the administration, interpretation, application and review of this Policy. The Legal Counsel and Company Secretary also shall be empowered to bring about necessary changes to this Policy, if required at any stage with the concurrence of the Audit Committee.

14.AMENDMENT

The Company reserves its right to amend or modify this Policy in whole or in part, at any time without assigning any reason whatsoever. However, no such amendment or modification will be binding on the Employees and Directors unless the same is notified to them in writing.



Particulars	Date of adoption/ review/ revision
Adoption	22 nd April 2015
Review	18 th March 2016
Review	28 th March 2017
Revision	24 th January 2018
Review	23 rd March 2018
Review	18 th March, 2019
Review	11 th March, 2020
Revision	23 rd March, 2021
Review	10 th February, 2022
Review	31 st March, 2023
Review	27 th March, 2024